

2009 Schedule of Rates and Charges

Effective Date: May 1, 2009

Innisfil Hydro Distribution Rates
(charges to distribute electricity within Innisfil)

Residential

Monthly Service Charge	(per month)	\$20.00
Distribution Volumetric Rate	(per kWh)	\$0.0211
Deferral Account Rate Rider - Effective Until April 30, 2013		\$0.0005
Administration Charge		\$0.25

General Service <50 kW

Monthly Service Charge	(per month)	\$34.00
Distribution Volumetric Rate	(per kWh)	\$0.0119
Deferral Account Rate Ride - Effective until April 30, 2013		\$0.0004
Administration Charge		\$0.25

General Service >50 kW

Monthly Service Charge	(per month)	\$360.08
Distribution Volumetric Rate	(per kW)	\$4.1946
Deferral Account Rate Rider - Effective until April 30, 2013		\$0.1368
Administration Charge		\$0.25

Sentinel Lights

Monthly Service Charge	(per connection)	\$4.50
Distribution Volumetric Rate	(per kW)	\$21.6846
Deferral Account Rate Rider - Effective until April 30, 2013		\$0.1762
Administration Charge		\$0.25

Street Lighting

Monthly Service Charge	(per connection)	\$3.00
Distribution Volumetric Rate	(per kW)	\$22.8843
Deferral Account Rate Rider - Effective until April 30, 2013		\$0.1419
Administration Charge		\$0.25

Unmetered Scattered Loads

Monthly Service Charge	(per month)	\$23.24
Distribution Volumetric Rate	(per kWh)	\$0.0422
Deferral Account Rate Rider - Effective until April 30, 2013		\$0.0005
Administration Charge		\$0.25

Specific Service Charges

Customer Administration

Arrears Certificate	\$15.00
Easement Letter	\$15.00
Credit reference/credit check (plus credit agency costs)	\$15.00
Account setup charge/change occupancy charge (plus credit agency costs if applicable)	\$30.00
Returned Cheque (plus bank charges)	\$15.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$30.00
Special meter reads	\$30.00

Non-Payment of Account

Late Payment - per month	1.50%
Late Payment - per annum	19.56%
Collection of account charge - no disconnection	\$15.00
Collection of account charge - no disconnection - after regular hours	\$165.00
Disconnect/Reconnect at Meter - during regular hours	\$40.00
Disconnect/Reconnect at Meter - after regular hours	\$185.00
Disconnect/Reconnect at Pole - during regular hours	\$185.00
Disconnect/Reconnect at Pole - after regular hours	\$415.00
Install/Remove load control device - during regular hours	\$40.00
Install/Remove load control device - after regular hours	\$185.00
Temporary service install and remove - overhead - no transformer	\$500.00
Temporary service install and remove - underground no transformer	\$300.00
Temporary service install and remove - overhead with transformer	\$1,000.00
Specific Charge for Access to the Power Poles - per pole/year	\$22.35

Allowances

Transformer Allowance for Ownership - per kW of billing demand/month	\$0.60
Primary Metering Allowance for transformer losses - applied to measured demand and energy	1.00%

Loss Factor

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0746
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0638

Other Regulated Rates
Retail Transmission Rates
(Charges to transmit electricity to Innisfil)

Residential

Network Service Rate	(per kWh)	\$0.0048
Line & Transmission Connection Service Rate	(per kWh)	\$0.0045

General Service <50 kW

Network Service Rate	(per kWh)	\$0.0043
Line & Transmission Connection Service Rate	(per kWh)	\$0.0041

General Service >50 to 4999kW with no interval meter

Network Service Rate	(per kWh)	\$1.7653
Line & Transmission Connection Service Rate	(per kWh)	\$1.26207

General Service 50 to 4999 with an interval meter

Network Service Rate	(per kWh)	\$1.7098
Line & Transmission Connection Service Rate	(per kWh)	\$2.3764

Sentinel Lighting

Network Service Rate	(per kW)	\$1.3381
Line & Transmission Connection Service Rate	(per kW)	\$1.2790

Street Lighting

Network Service Rate	(per kW)	\$1.3313
Line & Transmission Connection Service Rate	(per kW)	\$1.2528

Unmetered Scattered Load

Network Service Rate	(per kWh)	\$0.0043
Line & Transmission Connection Service Rate	(per kWh)	\$0.0041

Billing Determinant
The billing determinant is the customer's metered energy consumption adjusted by the Total Loss Factor as approved by the Board and set out in this Schedule of Other Regulated Rates.

Wholesale Market Service Rate (per kWh) \$0.0052
Rural and Remote Rate Protection (per kWh) \$0.013 (normally added to Wholesale Market Service Rate on bill)

Debt Retirement Charge (per kWh) \$0.007

Electricity Commodity Rates...

Residential - Regulated Price Plan

Effective May 1st 2009	1st 600 kWh (summer)	\$0.057 (per kWh)
	Balance (summer)	\$0.066 (per kWh)

General Service <50 kW and Designated - Regulated Price Plan

Effective May 1st 2009	1st 750 kWh (summer)	\$0.057 (per kWh)
	Balance (summer)	\$0.066 (per kWh)

General Service >50 kW and >250,000 kWh, without interval meter

Weighted Average Hourly Ontario Electricity Spot	Market Price
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General Service >50 kW and >250,000 with interval meter

Weighted Average Hourly Ontario Electricity Spot	Market Price
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Sentinel Lighting - Regulated Price Plan

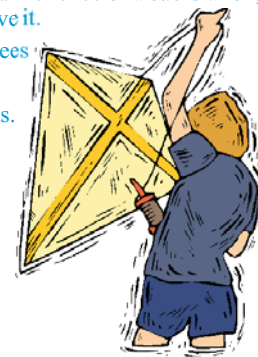
Effective May 1st 2009	1st 750 kWh (summer)	\$0.057 (per kWh)
	Balance (summer)	\$0.066 (per kWh)

General Service Unmetered - Regulated Price Plan

Effective May 1st 2009	1st 750 kWh (summer)	\$0.057 (per kWh)
	Balance (summer)	\$0.066 (per kWh)

Powerline Safety Tips...

- Anything that comes into contact with a power line can conduct electricity and cause a shock.
- Always carry ladders horizontally.
- Keep metallic balloons inside.
- Instruct your children to stay away from transformers and sub-stations.
- If a ball or toy gets behind the fence of a sub-station, do not let your child retrieve it.
- Don't let children climb trees near power lines.
- Fly kites only in open areas. Even the kite strings can carry electrical current.



Customer Communication Options...

- By phone at (705) 431-4321 or (705) 458-4329
- By fax at (705) 431-6872
- By e-mail to customerservice@innisfilhydro.com
- In person - drop into our office at 2073 Commerce Park Drive
- Visit our website at www.innisfilhydro.com "NEW" Self Serve Options
- Click on "My Account" and enter your account number and meter number and you will immediately be e-mailed a password. With your account number and password, you will be able to login to your own account and view your billing and payment history, send us a meter reading, initiate a service order for a locate request or for a move-in/move-out request or just send us your comments and now you can sign up for e-billing (electronic billing).

This newsletter is a publication of
Innisfil Hydro Distribution Systems Limited

2073 Commerce Park Drive

Innisfil ON L9S 4A2

705-431-4321 or 705-458-4329

fax 705-431-6872

e-mail: customerservice@innisfilhydro.com



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SUMMER 2009



What's Inside?

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Every Kilowatt Counts “OPA Conservation Programs”



The Great Refrigerator Roundup

The Great Refrigerator Roundup (GRRP) is an Ontario-wide program designed to remove older working, inefficient full-size secondary or primary refrigerators and freezers from the electricity grid. These older appliances are typically found in basements or garages, not used to capacity, and consume two to three times more electricity than newer models. The appliances are picked up from people's homes free of charge. They are decommissioned in an environmentally responsible manner, with only a small amount of material going to landfill.

Visit www.everykilowattcounts.ca or call 1-877-797-9473.

Peaksaver

If you have central air conditioning, you can join the **peaksaver**® program and your air conditioning system will be temporarily cycled down during peak demand times during summer. We'll only do it if it's absolutely necessary to reduce the strain on the electricity system. You likely won't even notice a change in temperature or comfort level in your home and you'll get a good feeling because you're helping the environment. Plus, you'll get a \$25. credit to your bill, just for signing up...how cool is that! Sign up for **peaksaver**® by visiting our office. For more information visit www.innisfilhydro.com or call (705) 431-4321.

Electricity Retrofit Incentive Program

ARE YOU MAKING CHANGES to the lighting, HVAC system, motors and over-all electrical system of your commercial or industrial building? To save money on electricity costs and help out the environment, plan on the ELECTRICITY RETROFIT INCENTIVE PROGRAM. It's a program that provides incentives for changes that save on electricity. Visit www.innisfilhydro.com and click on ERIP or call 1-866-642-2888.

THE BOTTOM LINE IS ELECTRICAL EFFICIENCY GOES STRAIGHT TO YOUR BOTTOMLINE.

Power Savings Blitz

Up to \$1,000 in FREE energy efficient upgrades for your business.

If you're interested in saving money and helping the environment AT ABSOLUTELY NO COST TO YOU OR YOUR BUSINESS then you may want to learn more about our **Power Savings Blitz**, which we're now offering in cooperation with the Ontario Power Authority. If you are an Innisfil Hydro small commercial business customer that qualifies, you're eligible to receive a free electricity usage assessment and the free installation of up to \$1,000 in energy efficiency products for your business.

Qualifying businesses will receive an electricity usage assessment plus a recommended list of upgrades to help reduce your business's

Power Savings Blitz cont'd...

electricity use which will help you save on your electricity bill. Licensed electricians will install up to \$1,000 of the recommended upgrades as well as any additional items you may decide to purchase. *You are under no obligation to purchase additional energy-efficiency products to receive the \$1,000 of free upgrades.*

Call Toll-Free for a free assessment by a participating contractor 1-877-66-BLITZ (25489)

Email your request or questions to:
powersavingsblitz@enerspectrum.com

2008 Summer Sweepstakes

The Every Kilowatt Counts Summer Sweepstakes Grand Prize Draw was made on January 31, 2009. The list of winners can be found at a link on our website to the OPA website. Congratulations to the Innisfil winners!

Deposit Review Process...

Electricity customers are deemed to have a good payment history unless they have received more than one disconnection notice, more than one NSF cheque or pre-authorized payment or there has been a disconnect/collect trip charged to their account. Residential customers must have a one year good payment history in order for deposits to be waived. Commercial/industrial customers must have a five year good payment history if they have a demand of less than 50kW per month and a seven year good payment history if they have a demand of over 50kW per month in order for deposits to be waived.

We recently conducted our annual deposit review. This is an on-going process, whereby customers who have established or re-established good payment histories may have their deposits refunded, either in whole or in part. If a customer receives a second collection note and/or has a second cheque returned, a deposit will be required at that time. It will be billed in four equal installments and is due on the due date of the bill. Interest is paid on deposits held and is calculated at the prime interest rate minus 2%, as deemed in the Distribution System Code. The amount of deposit held is shown on your bill each month.

For a complete copy of our Conditions of Service, Deposit and Collection Policies, visit our website at www.innisfilhydro.com.

Smart Meter Installation

Innisfil Hydro is pleased to support the provincial government's goal of installing a **smart meter** in every Ontario home and small business by December, 2010. We are scheduled to have smart meters installed in Innisfil during the months of September 2009 through February 2010. We'll be installing the meters between 8 a.m. and 6 p.m. The installation is a simple process. **There's nothing you need to do** to prepare for it and you do not need to be home during the installation. **You WILL NOT be asked to show your hydro bill or be asked to sign a contract.** The day the smart meter is installed, we will leave more information including a brochure called "*Getting Smart About Smart Meters*" to help answer your questions about smart meters and time-of-use rates that will be offered in the future.

Electricity Retailers...

Considering an Electricity Contract?

It's important that you know your rights and responsibilities when reviewing your options for electricity supply -- whether you want to buy at the Regulated Price Plan (RPP) rate or at a retailer's price. That includes knowing what to expect when approached by sales agents at your home as well as understanding the steps and obligations involved in signing and reaffirming an energy contract.

Understanding your current energy situation.

That means first knowing if your electricity is supplied through your local utility or through a contract with a retailer. If you do have a contract, you should know details like who your retailer company is and what price you're paying. Your supplier should be identified on your electricity bill unless you recently, within the last 2 - 4 months, signed a contract.

Know your rights when approached by sales agents at your home.

- Agents must identify themselves. They do not represent your local utility or the government.
- Agents must also show ID with their name, the company they represent and their licence number.
- If they don't identify themselves, you should ask.
- Agents must always leave you with their business card, and if you ask, a copy of materials presented at the door.
- You don't need to show your bill unless you are ready to sign a contract.
- Don't rush or feel pressured into making a decision. It's up to you how your electricity is supplied.
- If you sign nothing, you are automatically supplied electricity by your local utility.
- You don't need to sign anything for the agent to leave information.
- **The OEB website (www.oeb.gov.on.ca) has a list of licensed electricity retailers.**

Compare Prices

- Prices charged for the electricity are set by the OEB and can change every six months under the Regulated Price Plan. The rate effective May 1, 2009 is 5.7¢ for the first block and 6.6¢ for the balance block. This is the rate to compare to what is being offered in a retailer's contract.
- When you are supplied by an electricity retailer, the price is stated in your contract and is usually fixed for a number of years. The OEB licenses these companies but does not regulate the prices they offer.
- You can access a list of retailers and marketers offering contracts from "The Energy Choice is Yours" page of the OEB's website (www.oeb.gov.on.ca).

Read any contract and before agreeing to it, make sure you understand it.

Know key terms and conditions such as the price offered, exit conditions and renewal options. Also make sure to read the fine print.

Keep a paper trail.

Keep copies of all your correspondence with utilities, retailers or marketers.

Be informed.

If you're considering an energy contract or simply reviewing your supply options, you can find out more by clicking on "The Energy Choice is Yours" icon on the Board's website at www.oeb.gov.on.ca

Adjustments to Your Bill...

All customers in a retail contract receive the Provincial Benefit, which can be a credit or charge. This adjustment accounts for differences between the market price and rates paid to Ontario Power Generation's regulated facilities (known as OPG's prescribed assets), and contracted generators such as Non-Utility Generators and contracted suppliers. You will receive a credit (or charge) for the Provincial Benefit regardless of your contract because it cannot be assigned to a retailer.

On-going Distribution System Work...

Capital Projects:

- A new 44000 Volt sub transmission circuit on the 5th line between Cty. Rd. 27 and 5th side road of Innisfil is near completion.
- A new 44000 Volt sub transmission tie on the 20th side road to Big Bay Point is currently underway.
- The Innisfil Beach Road urbanization and U/G relocate from the 25th side road to St. John's is planned to start at the end of May.
- Innisfil Hydro's infrastructure replacement programs are currently underway.
- Innisfil Hydro's pole replacement program and testing are currently underway.
- Underground and overhead services are continuing.
- Underground cable locates remain above average in demand moving into the second quarter of the year.

On-going Maintenance Projects:

- 44000 Volt sub transmission switch maintenance has been completed in the first quarter of the year.
- Distribution recloser maintenance has been completed in the first quarter of the year.
- Substation oil sampling and analysis is currently underway.
- Substation maintenance on scheduled locations is planned for the second quarter of the year.

Forestry Trimming:

- 2009 Tree Trimming is right on schedule for completion by October 15, 2009.
- Cycles
 - 7th - 10th Line / 25 Sideroad (complete)
 - 8th - Stroud (complete)
 - 15th - 7th Line / St. Johns Road South (complete)
 - 16th - Maple Road / Belle Ewart (complete)
 - 9th - Innisfil Beach Road (in progress)
 - 17th - Lefroy (June to October)
 - 18th - 2nd Line DeGrassi Point (June - October)

Ongoing Work:

- Locates (for underground hydro cables)
- Layouts (for new services and service upgrades)
- New Services
- Maintenance Work
- Trouble Calls
- Meter Reverification

Private Primary Lines:

If you are electrically serviced by a private primary line then you own the line and are responsible for the expense of line maintenance and tree trimming.

For your safety, any trees to be trimmed near energized lines **MUST** be done by an approved tree contractor. If you choose to do any tree work yourself, Innisfil Hydro will disconnect/reconnect the line at no charge once a year during the hours of 7:30 a.m. to 4:00 p.m., Monday to Friday.

If you have any questions or concerns in reference to the above information, do not hesitate to contact us.

"Planning to dig? Call us for a locate of your underground distribution cables first"