

2010 Schedule of Rates and Charges

Effective Date: May 1, 2010

Innisfil Hydro Distribution Rates

(charges to distribute electricity within Innisfil)

Residential

Monthly Service Charge	\$ 19.02
Smart Meter Funding Adder	\$ 2.00
Distribution Volumetric Rate	\$ 0.0186/kWh
Low Voltage Service Rate	\$ 0.0022/kWh
Lost Revenue Adjustment Mechanism (LRAM)	
Recovery/Shared Savings Mechanism (SSM)	
Recovery Rate Rider - effective until April 30, 2011	\$ 0.0008/kWh
Rate Rider for Global Adjustment Sub-Account	
Disposition - effective until April 30, 2011	
Applicable only for Non-RPP Customers	\$ 0.0024/kWh
Rate Rider for Deferral/Variance Account	
Disposition (2009) - effective until April 30, 2013	\$ 0.0005/kWh
Rate Rider for Deferral/Variance Account	
Disposition (2010) - effective until April 30, 2011	\$ 0.0023/kWh

General Service <50kW

Monthly Service Charge	\$ 30.88
Smart Meter Funding Adder	\$ 2.00
Distribution Volumetric Rate	\$ 0.0092/kWh
Low Voltage Service Rate	\$ 0.0020/kWh
Rate Rider for Global Adjustment Sub-Account	
Disposition - effective until April 30, 2011	
Applicable only for Non-RPP Customers	\$ 0.0024/kWh
Rate Rider for Deferral/Variance Account	
Disposition (2009) - effective until April 30, 2013	\$ 0.0004/kWh
Rate Rider for Deferral/Variance Account	
Disposition (2010) - effective until April 30, 2011	\$ 0.0023/kWh

General Service >50kW

Monthly Service Charge	\$337.89
Smart Meter Funding Adder	\$ 2.00
Distribution Volumetric Rate	\$ 3.1351/kWh
Low Voltage Service Rate	\$ 0.7883/kWh
Lost Revenue Adjustment Mechanism (LRAM)	
Recovery/Shared Savings Mechanism (SSM)	
Recovery Rate Rider - effective until April 30, 2011	\$ 0.0214/kWh
Rate Rider for Global Adjustment Sub-Account	
Disposition - effective until April 30, 2011	
Applicable only for Non-RPP Customers	\$ 0.8138/kWh
Rate Rider for Deferral/Variance Account	
Disposition (2009) - effective until April 30, 2013	\$ 0.1368/kWh
Rate Rider for Deferral/Variance Account	
Disposition (2010) - effective until April 30, 2011	\$ 0.8122/kWh

Sentinel Lights

Monthly Service Charge	\$ 6.01
Distribution Volumetric Rate	\$ 27.3557/kWh
Low Voltage Service Rate	\$ 0.6065/kWh
Rate Rider for Global Adjustment Sub-Account	
Disposition - effective until April 30, 2011	
Applicable only for Non-RPP Customers	\$ 0.8445/kWh
Rate Rider for Deferral/Variance Account	
Disposition (2009) - effective until April 30, 2013	\$ 0.1762/kWh
Rate Rider for Deferral/Variance Account	
Disposition (2010) - effective until April 30, 2011	\$ 0.8302/kWh

Street Lighting

Monthly Service Charge	\$ 4.17
Distribution Volumetric Rate	\$ 28.8659/kWh
Low Voltage Service Rate	\$ 1.6331/kWh
Rate Rider for Global Adjustment Sub-Account	
Disposition - effective until April 30, 2011	
Applicable only for Non-RPP Customers	\$ 0.7912/kWh
Rate Rider for Deferral/Variance Account	
Disposition (2009) - effective until April 30, 2013	\$ 0.1419/kWh
Rate Rider for Deferral/Variance Account	
Disposition (2010) - effective until April 30, 2011	\$ 0.7879/kWh

Unmetered Scattered Loads

Monthly Service Charge	\$ 23.26
Distribution Volumetric Rate	\$ 0.0392/kWh
Low Voltage Service Rate	\$ 0.0020/kWh
Rate Rider for Global Adjustment Sub-Account	
Disposition - effective until April 30, 2011	
Applicable only for Non-RPP Customers	\$ 0.0024/kWh
Rate Rider for Deferral/Variance Account	
Disposition (2009) - effective until April 30, 2013	\$ 0.0005/kWh
Rate Rider for Deferral/Variance Account	
Disposition (2010) - effective until April 30, 2011	\$ 0.0023/kWh
microFIT Generator	
Monthly Service Charge	\$ 5.25

Specific Service Charges

Customer Administration

Arrears Certificate	\$15.00
Easement Letter	\$15.00
Credit reference/credit check (plus credit agency costs)	\$15.00
Account setup/change occupancy charge (plus credit agency costs if applicable)	\$30.00
Returned Cheque (plus bank charges)	\$15.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$30.00
Special meter reads	\$30.00

Non-Payment of Account

Late Payment - per month	1.50%
Late Payment - per annum	19.56%
Collection of account charge - no disconnection	\$15.00
Collection of account charge - no disconnection - after regular hours	\$165.00
Disconnect/Reconnect at Meter - during regular hours	\$ 40.00
Disconnect/Reconnect at Meter - after regular hours	\$185.00
Disconnect/Reconnect at Pole - during regular hours	\$185.00
Disconnect/Reconnect at Pole - after regular hours	\$415.00
Install/Remove load control device - during regular hours	\$ 40.00
Install/Remove load control device - after regular hours	\$185.00
Temporary service install and remove - overhead - no transformer	\$500.00
Temporary service install and remove - underground no transformer	\$300.00
Temporary service install and remove - overhead with transformer	\$1,000.00
Specific Charge for Access to the Power Poles - per pole/year	\$22.35

Allowances

Transformer Allowance for Ownership - per kW of billing demand/month	\$ 0.60
Primary Metering Allowance for transformer losses - applied to measured demand and energy	1.00%

Loss Factor

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0746
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0638

Retail Transmission Rates

(Charges to transmit electricity to Innisfil)

Residential

Network Service Rate	\$0.0055/kWh
Line & Transmission Connection Service Rate	\$0.0047/kWh

General Service <50 kW

Network Service Rate	\$0.0050/kWh
Line & Transmission Connection Service Rate	\$0.0043/kWh

General Service 50 to 4999kW with no interval meter

Network Service Rate	\$2.0407/kWh
Line & Transmission Connection Service Rate	\$1.7050/kWh

General Service 50 to 4999 with an interval meter

Network Service Rate	\$1.9765/kWh
Line & Transmission Connection Service Rate	\$2.5000/kWh

Sentinel Lighting

Network Service Rate	\$1.5468/kWh
Line & Transmission Connection Service Rate	\$1.3455/kWh

Street Lighting

Network Service Rate	\$1.5390/kWh
Line & Transmission Connection Service Rate	\$1.3179/kWh

Unmetered Scattered Load

Network Service Rate	\$0.0050/kWh
Line & Transmission Connection Service Rate	\$0.0043/kWh

Billing Determinant

The billing determinant is the customer's metered energy consumption adjusted by the Total Loss Factor as approved by the Board and set out in this Schedule of Other Regulated Rates.

Other Regulated Rates

Wholesale Market Service Rate	\$0.0052/kWh
Rural and Remote Rate Protection (normally added to Wholesale Market Service Rate on bill)	\$0.0013/kWh
Standard Supply Service - Administrative Charge	\$0.2500
Debt Retirement Charge	\$0.0070/kWh

Electricity Commodity Rates

Residential

Effective May 1st 2010	1st 600 kWh (summer)	\$0.065/kWh
	Balance (summer)	\$0.075/kWh
Effective Nov. 1st 2009	1st 1000 kWh (winter)	\$0.058/kWh
	Balance (winter)	\$0.067/kWh

General Service <50 kW and Designated

Effective May 1st 2010	1st 750 kWh (summer)	\$0.065/kWh
	Balance (summer)	\$0.075/kWh
Effective Nov. 1st 2009	1st 750 kWh (winter)	\$0.058/kWh
	Balance (winter)	\$0.067/kWh

General Service >50 kW and >250,000 kWh, without interval meter

Weighted Average Hourly Ontario Electricity Price	Market Price
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General Service >50 kW and >250,000 with interval meter

Hourly Ontario Electricity Price	Market Price
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Sentinel Lighting

Effective May 1st 2010	1st 750 kWh (summer)	\$0.065/kWh
	Balance (summer)	\$0.075/kWh
Effective Nov. 1st 2009	1st 750 kWh (winter)	\$0.058/kWh
	Balance (winter)	\$0.067/kWh

General Service Unmetered

Effective May 1st 2010	1st 750 kWh (summer)	\$0.065/kWh
	Balance (summer)	\$0.075/kWh
Effective Nov. 1st 2009	1st 750 kWh (winter)	\$0.058/kWh
	Balance (winter)	\$0.067/kWh

Customer Communication Options...

- By phone at (705) 431-4321 or (705) 458-4329
- By fax at (705) 431-6872
- By e-mail to customerservice@innisfilhydro.com
- In person - drop into our office at 2073 Commerce Park Drive
- We will also participate in your "community group" event if your "group" invites us to attend
- Visit our website at www.innisfilhydro.com
- "NEW" Self Serve Options

Click on "My Account" and enter your account number and meter number and you will immediately be e-mailed a password. With your account number and password, you will be able to login to your own account and view your billing and payment history, send us a meter reading, initiate a service order for a locate request or for a move-in/move-out request or just send us your comments and now you can sign up for e-billing (electronic billing).

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This newsletter is a publication of
Innisfil Hydro Distribution Systems Limited

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SUMMER 2010



What's Inside?

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- Customer Communication Options



"Planning to dig? Call us for a locate of your underground distribution cables first."

Ontario Power Authority (OPA)

Conservation Programs...

In conjunction with the OPA (Ontario Power Authority), Innisfil Hydro Distribution Systems is pleased to offer the following conservation programs to our customers.

Peaksaver...

Enroll in **peaksaver®** by Oct. 31, 2010 and be entered to WIN a **BOSCH** front loading washer and dryer combo! With **peaksaver®**, our central air conditioners work together to reduce electricity use and help the environment. When you enroll in **peaksaver®**, your central air conditioning system will be automatically adjusted when demand for electricity is at its highest. In just a few simple steps, you can join over 170,000 other Ontarian households in helping to reduce the strain on our electricity system and the environment.

The temperature in your home would only be adjusted by 1-2°C in the summer, and just on weekdays during the day, more than likely you will not notice a change in comfort level in your home! Plus **peaksaver®** is free to join, both the programmable thermostat and installation are free! Finally you'll receive \$25.00 on your hydro bill after installation.

To sign up for **peaksaver®** or obtain additional information you may visit our office, visit www.innisfilhydro.com or call (705) 431-4321.

The Great Refrigerator Roundup...

The Great Refrigerator Roundup (GRR) is an Ontario-wide program designed to remove older working, inefficient full-size secondary or primary refrigerators and freezers from the electricity grid. These older appliances are typically found in basements or garages, not used to capacity, and consume two to three times more electricity than newer models. The appliances are picked up from people's homes free of charge. They are decommissioned in an environmentally-responsible manner, with only a small amount of material going to landfill.

Visit www.everykilowattcounts.ca or call 1-877-797-9473.

Electricity Retrofit Incentive Program

ARE YOU MAKING CHANGES to the lighting, HVAC system, motors and over-all electrical system of your commercial or industrial building? To save money on electricity costs and help out the environment, plan on the ELECTRICITY RETROFIT INCENTIVE PROGRAM. It's a program that provides incentives for changes that save on electricity. Visit www.innisfilhydro.com and click on ERIP or call 1-866-879-2573.

Power Savings Blitz...

Up to \$1,000 in FREE energy efficient upgrades for your business.

If you're interested in saving money and helping the environment AT ABSOLUTELY NO COST TO YOU OR YOUR BUSINESS then you may want to learn more about our **Power Savings Blitz**, which we're now offering in your area in cooperation with the Ontario Power Authority. If you are an **Innisfil Hydro small commercial business** customer that qualifies, you're eligible to receive a free electricity usage assessment and the free installation of up to \$1,000 in energy efficient products for your business.

Power Savings Blitz...cont'd

Qualifying businesses will receive an electricity usage assessment plus a recommended list of upgrades to help reduce your business's electricity use which will help you save on your electricity bill. Licensed electricians will install up to \$1,000 of the recommended upgrades as well as any additional items you may decide to purchase.

You are under no obligation to purchase additional energy-efficient products to receive the \$1,000 of free upgrades.

Call Toll-Free for a free assessment by a participating contractor 1-877-66-BLITZ (25489)

Email your request or questions to: psb@burmanenergy.ca

Innisfil Hydro Conservation Education Workshops...

Are you interested in learning on how to reduce your energy consumption by 10-15%? Innisfil Hydro would be pleased to present to your association or special interest group, please contact learntoconserve@innisfilhydro.com for additional information or call (705) 431-4321 ext. 262.

Ontario Power Pledge...

The cheapest megawatt of electricity is the one we don't use in the first place! The Power Pledge campaign makes it easy for Ontarians to commit to taking simple meaningful actions that will conserve electricity and positively impact the environment.

Visit www.powerpledge.ca/innisfilhydro and take the Power Pledge today and let's show Ontario that Innisfil knows how to conserve.

Smart Meter Installation...

We completed mass deployment of smart meters in February 2010, with 13,095 meters installed. Staff are now working to complete installations on some difficult to access meter bases; we appreciate customers cooperation as we work toward meeting the provincially mandated completion date for smart meter installation of December 31, 2010.

For those customers who have not had their smart meter installed, please remember **“You WILL NOT be asked to show your hydro bill or be asked to sign a contract” when your smart meter is installed.** The day the smart meter is installed, we will leave more information including a brochure called *“Getting Smart About Smart Meters”* to help answer your questions about smart meters and time-of-use rates that will be offered in the future.

Time-Of-Use Rates...

Like everyone across Ontario, Innisfil Hydro customers will be switching to “Time-of-Use” (TOU) electricity prices as part of the provincial government's plan to create a culture of energy conservation in the province.

Both the tiered and TOU prices form part of the Ontario Energy Board's (OEB) Regulated Price Plan (RPP). They are based on the same forecast of how much it will cost to supply your electricity over the next 12 months. The OEB then uses that same forecast to set both the tiered and TOU prices for the coming six-month period. RPP prices are set to recover the total cost of supplying your electricity, regardless of which of these prices (tiered or TOU) we are using to bill you. In Innisfil we are planning to introduce time-of-use rates to our residential and low-volume commercial customers in May/June 2011.

Time-Of-Use Rates...cont'd

We will be sending out a separate mailing to our customers in advance of the start date. At that time, you will have more information about the time of day (on-peak, mid peak or off-peak) you use the electricity that we deliver to you. Conserving and shifting some usage to the off-peak hours through the week and to weekends and holidays may benefit you. **There are 98 off-peak hours compared to 70 on-peak and mid-peak hours combined each week!**

Considering an Electricity Contract?...

It's important that you know your rights and responsibilities when reviewing your options for electricity supply- whether you want to buy at the Regulated Price Plan (RPP) rate or at a retailer's price. The RPP rate as supplied by Innisfil Hydro includes the Provincial Benefit which has been a charge of 2 to 4 cents/kWh over the past year. The provincial benefit will be added to the retailer's price.

REMEMBER TO:

- **Compare Prices**
- **Read any contract and before agreeing to it make sure you understand it.**
- **Be informed** (you can find out more by clicking on “The Energy Choice is Yours” icon on the Ontario Energy Board's website at www.oeb.gov.on.ca.)

Capital Projects...

- The Innisfil Beach Road Urbanization Precinct 1 is currently underway with 3/4 of the work scope completed to date (20th SR to Jans Blvd.)
- The Innisfil Beach Road Urbanization Precinct 2a is currently underway with the work scope anticipated to be complete by December of 2010. (Jans Blvd. to St. Johns)
- The Innisfil Beach Road Urbanization Precinct 2b will see limited works to complete this job in 2010. Poles are to be removed when the new street lighting system is implemented. (St. Johns Rd. to 25th SR)
- The Innisfil Beach Road Urbanization Precinct 3 will be completed by early July. (25th SR to the Lake). Innisfil Hydro's infrastructure replacement programs are currently underway.
- Innisfil Hydro's pole replacement program and testing are currently underway.
- Underground and overhead services are continuing.
- Underground cable locates remain above average in demand moving into the 3rd quarter of the year.

On-going Maintenance Projects...

- 44000 Volt sub transmission switch maintenance has been completed in the first quarter of the year.
- Distribution recloser maintenance has been completed in the first quarter of the year.
- Substation oil sampling and analysis has been completed.
- Substation maintenance on scheduled locations has been completed in the second quarter of the year.

Forestry Trimming...

- 2010 Tree Trimming is right on schedule for completion by October 15, 2010.

Forestry Trimming...cont'd

- Cycles
- o 2 - North Sandy Cove area
 - o 3 - South Sandy Cove area
 - o 11 & 13 - Between the 8th and 9th lines both East and West of Willard Ave.
 - o 12 & 14 - Between the 7th and 8th lines both East and West of St. John's Rd.
 - o 19 - County Road 11 and Shore Acres Dr. East to Lake Simcoe and southerly to the Innisfil, Bradford border.

Ongoing Work...

- Locates (for underground hydro cables).
- Layouts (for new services and service upgrades).
- New Services.
- Maintenance Work.
- Trouble Calls.
- Meter Reverification.

Private Primary Lines...

If you are electrically serviced by a private primary line then you own the line and are responsible for the expense of line maintenance and tree trimming.

For your safety, any trees to be trimmed near energized lines **MUST** be done by an approved tree contractor. If you choose to do any tree work yourself, Innisfil Hydro will disconnect/reconnect the line at no charge once a year during the hours of 7:30 a.m. to 4:00 p.m. Monday to Friday.

If you have any questions or concerns in reference to the above information, do not hesitate to contact us.

Innisfil Hydro May Charge You \$\$\$\$ If...

Homes

If you experience no power or part power, Innisfil Hydro may charge you for a service call if the problem was internal to a house. A customer or their electrician should always check their breakers or fuses to determine if they have tripped/blown before calling Innisfil Hydro.

Rural Properties

If you experience no power or part power, Innisfil Hydro may charge you for the service call if the problem was on a private high voltage service. Innisfil Hydro recommends that customers perform regular tree trimming of their private hydro lines. Innisfil Hydro provides one free disconnect and reconnect per year during regular working hours.

Disconnects After Hours

Customers will be charged for disconnects and reconnects requested after normal business hours.

Damage to Innisfil Hydro System

Innisfil Hydro will charge for repairs as a result of damage caused to its distribution system by others.

Powerline Safety Tips....

Anything that comes into contact with a power line can conduct electricity and cause a shock. Always carry ladders horizontally. Fly kites only in an open area. Even the kite strings can carry electrical current. Keep metallic balloons inside. Instruct your children to stay away from power lines, pad mounted transformers and sub-stations. If a ball or toy gets behind the fence of a sub-station, do not let your child retrieve it. Don't let children climb trees near power lines.